

# Schedule of fees

LAST UPDATED 1 NOVEMBER 2023



**Our Home & Community Services assist you with your daily living activities to maintain your independence and ability to live at home, and to help you remain connected to your community.**

## Services can include



Personal care



Gardening



Podiatry



Domestic assistance



Specialist Clinical Services



Exercise



Transport



Shopping



Meal prep

## How does it work?

The Government will allocate you a package based on your assessed care needs (level 1 to 4) and will provide Home & Community Services with monthly subsidies and supplements which are allocated to your consumer budget.

**Feel right at home.**

Standard or fixed charges are deducted from your individual budget each month for both care and package management.

In addition, variable costs are deducted from your budget dependent upon what services you chose to include in your care plan.

## How many hours of care can I receive?

The hours of care or the provision of services provided depends upon the package level you have been assigned and whether you contribute financially to your own package

## Do I have to contribute to my package?

Home & Community Services do not require you to pay a basic daily care fee. You may however contribute towards your care by way of a daily fee which is allocated to your budget. Any contribution made, results in you receiving services over and above what is provided as subsidies and supplements by the Government.

Depending upon your personal financial position, the Government may impose an income tested or means tested fee. The Government reduces the amount of funding provided for your individual package if this applies to you.

## How do I know what funds are available in my budget?

Your budget is provided to you monthly which sets out the opening balance, monthly income and expenditure and the closing balance.



Southern Cross Care  
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Fixed costs per fortnight	Level 1	Level 2	Level 3	Level 4
Care Management	\$69.60	\$123.60	\$234.00	\$356.40
Package Management	\$57.50	\$103.50	\$224.25	\$339.35

### What is Care Management?

As part of your care management Home & Community Service's approach is to work with you in the areas of your life where you feel you may need some assistance to maintain or regain skills and interests. You are encouraged to achieve the goals you have set for yourself with a level of support that you need. These goals may include physical, social, spiritual or psychological wellbeing.

### What is Package Management?

Package management is the ongoing administration and organisational costs ensuring the smooth delivery and administration of a Home Care Package.

Variable costs per hour	Standard	Non-Std	Saturday	Sunday	Public hol
Domestic Assistance					
Personal Care					
Visiting					
Shopping					
In home respite	\$68.32	\$78.96	\$102.48	\$129.36	\$145.04
Meal preparation					
Technology support					
Transport					
30- minute visit rates for above services	\$44.80	\$55.44	\$78.96	\$105.84	\$121.52
45-minute visit rates for above services	\$56.56	\$67.20	\$90.72	\$107.80	\$133.28
Home and garden maintenance	\$75.00	\$86.25	\$107.81	\$134.76	\$168.46
Nursing Care	\$112.00	\$129.36	\$148.40	\$199.92	\$260.00
30- minute visit rates for above services	\$74.67	\$86.24	\$98.93	\$133.28	\$173.33
45-minute visit rates for above services	\$93.33	\$107.80	\$123.67	\$166.60	\$216.66
Day Centre (Flat rate)	\$112.00	\$112.00	\$112.00	\$112.00	\$112.00
Prompt Medication (Med Endorsed support worker) Flatrate	\$40.00	\$55.44	\$78.96	\$105.84	\$121.52
Prompt Medication (Nurse) Flat rate	\$44.80	\$67.20	\$90.72	\$107.80	133.28

Variable costs per hour	Standard	Non-Std	Saturday	Sunday	Public hol
Assist with Medication (Med Endorsed support worker) Flat rate	\$44.80	\$67.20	\$90.72	\$107.80	\$133.28
Assist with Medication (Nurse) Flat rate	\$56.56	N/A	N/A	N/A	N/A
Kilometer charges	\$1.45	\$1.45	\$1.45	\$1.45	\$1.45
Remote Location km charge per km (Please discuss with your case manager)	\$1.12	\$1.12	\$1.12	\$1.12	\$1.12

Sleep over rates	Mon-Thu	Friday	Saturday	Sunday	Wake Charge
	\$588.00	\$789.60	\$834.40	\$1103.20	\$78.96 P/Hr

Sleep over charges are for a 12-hour sleepover and include 4 hours of active service. If staff are required to wake during the night a minimum of \$78.96 will be charged to each wake time.

Services cancelled within 24 hours are charged at full fee. If services are cancelled within more than 24 hours notice, no fees are charged.

\* **Any brokered or third party services as per their respective rates on agreement.**

Fee rates are subject to review and will be increased annually on 1 July .

## Contact us

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