

Glenara Lakes

# STAR SERVICES

Southern Cross Care Glenara Lakes strives to provide an environment where our residents receive a high standard of professional, individual and respectful care with lifestyle services designed to benefit everyone. **Star Services** provides you with added benefits, enabling you to have additional entertainment and lifestyle choices to make your time with us more enjoyable.



## PERSONAL EQUIPMENT AND SERVICES

- Welcome Pack
- Postage Services
- Test and tagging of personal electrical items<sup>1</sup>
- Podiatrist<sup>1</sup>
- Pastoral carer
- Printed clothes labels<sup>1</sup>
- Resident trust account<sup>1</sup>
- Washing of delicate items



## ENTERTAINMENT AND TECHNOLOGY

- Family video conferencing
- Internet/Wi-Fi



## ROOM EXTRAS

- Personal bar fridge resident supplied
- Select new pillows from our pillow menu<sup>1</sup>
- Bottled water
- Companion overnight in-room accommodation – max 3 x nights palliation only<sup>1</sup>



## WELLBEING AND SOCIAL ACTIVITIES

- Bus trips fortnightly<sup>2</sup>
- Private function room
- Chapel for private religious services
- Footy Club
- Private entertainment/BBQ area



## DINING AND DRINKS

- Chef prepared menu; 2x hot options at main meal
- Meals cooked fresh onsite
- Servery meal selection
- Happy Hour monthly
- Additional daily hot breakfast menu choice
- Quality dining settings with linen tablecloths
- Superior BBQ monthly (Spring and Summer)

### TOTAL

Package Daily Fee <sup>3,4</sup>	\$14.95
Package Daily Value	\$46.00

### OPTIONAL SERVICES

• Guest/visitor meals	\$12 for 2 x courses
• Carer escort	\$70.00 per hour
• Transport	\$1.45 per km

1. Permanent residents only
2. Subject to availability
3. Standard Rate. Respite residents and residents assessed as fully supported by the Department of Human Services or DVA will be charged a maximum of \$6.95 per day (indexed annually).
4. GST inclusive

Please see Resident Agreement for more information.  
[sccatas.org.au/starclub](http://sccatas.org.au/starclub)



Southern Cross Care  
(Tasmania) Inc.