



Esteban Cox
Southern Cross Care (Tasmania) Inc
PO Box 815
Moonah Tasmania 7009

No Further Action
Enforceable Undertaking Met
Southern Cross Care (Tasmania) Inc

Dear Esteban,

I, Andrew Norris as delegate of the Commissioner of the Aged Care Quality and Safety Commission (the Commission) am writing to you in relation to the Enforceable Undertaking Southern Cross Care (Tas) Inc entered into with the Commission on 19 December 2023.

I have considered the information provided in the self-assessment report, received on 17 December 2024, and accept you have met the terms of the Enforceable Undertaking, and no further action is to be taken in relation to this matter.

Please note that the finalisation of this matter does not prevent the Commission from acting in the future if you do not comply with any of your responsibilities as an approved provider. The Commission's website will be updated according to display a non-current Enforceable Undertaking.

If you have any questions about this matter please contact Ana Karassoulos, Senior Compliance Officer via email to Compliance@agedcarequality.gov.au.

Yours sincerely

Andrew Norris
Delegate of the Commissioner
Aged Care Quality and Safety Commission

16 January 2025